



Simply put this training is about the skills, practices and techniques required to get to "Yes"

Key Focus Areas

- Building rapport
- Active questioning and active listening
- Negotiation strategies vs negotiation skills
- BATNA's (best alternative to a negotiated agreement)
- MESO's (multiple equivalent simultaneous offers)
- Contingency planning
- Managing conflict & difficult conversations
- Preparation and background knowledge
- Creating a negotiation plan
- Playing to your strengths
- Emotional Intelligence and assertiveness
- Preparation is everything

Webinar Duration:

2-3 hours – to include:
2 x 50 mins content sessions
15 minutes comfort break.
15 mins Q&A

Other Formats Available:

- In person 1 Day
- Blended virtual and in-person
- I hour 'workout'

Who Should Attend

Sales, recruitment, HR, a leadership role, purchasing ... no matter who you will all at some point have to negotiate a 'best possible' deal for yourself and your colleagues.

What's Included

- Facilitated Content
- 1 or 2* Dedicated Facilitators
- Follow Up PDF 'Postscript' notes
- * 2 facilitators over 20 persons

Budget For Webinar Delivery

- £75 / Person
- £250 set up Fee
- Min Budget £500
- All prices excl Vat

Other Format Budgets

- Please Enquire
- All prices excl Vat

Bespoke Content

 Bespoke organisational content can be added – Please Enquire

QUESTIONING | LISTENING | WIN - WIN | PERSUASION